#TradeShow

HOW TO MAXIMIZE BRAND IMPACT AT YOUR NEXT TRADESHOW.





Presenter:



Matthew Taylor
Director of Program Management
mtaylor@delianet.com

Delia Associates 908-534-9044 Whitehouse, NJ

adeliaassociates

CONTENT IS KEY

What Do You Have to Say?

- Promoting your company, brand, and presence
- Offering articles and relevant items of interest
- Following a cadence of outgoing communication



Delia Associates @Delia Associates · 7 Nov 2016

Interested in talking about integrated #marketing and #branding at #PackExpo? We are walking the floors, DM us to set up a time to meet!





CONTENT IS KEY

Hashtags

- If the show has a show hashtag, use it!
- Do show partners/sister companies also use a unique hashtag? Use that, also.
- BE part of the conversation.

Shoutouts

- If the show's organizer is on social, tag their handle.
- Often the show itself will like or retweet your posting.
- Tag all exhibiting companies when discussing them.





UNDERSTANDING YOUR TARGET

What are your goals for the show?

- Feature a new product/innovation
- Generate leads
- Distribute information

Who is attending?

- Names
- Titles
- Specific Companies





UNDERSTANDING YOUR TARGET - INFLUENCERS

The importance of influencers: creating a domino effect

Who is on your side?

- Work with past contact points
- Assemble brand champions
- Set up strategies for cross promotion
- Hire services to promote your presence





PRE-SHOW RESEARCH: THE COMPETITION

- Who are your main competitors at the show?
- Where are they located on the floor?
- Watch them before, during and after the show
- What are they doing on website, social, or other marketing channels to promote their presence?



YOUR SHOW STRATEGY

You have your goals.

Achieving them starts with . . .

Your Theme.



YOUR SHOW STRATEGY - THEME



Pre-show communications generated interest for a new product introduction with:

"The Next is Coming."

At the show, the new product debuted with the message:

"The Next Is Here."



YOUR SHOW STRATEGY - THEME



Using the theme "Experience," Zip-Pak offered numerous zipper samples for attendees to interact with, and literally "Experience the Difference."



It is imperative to have a cadence of communications before, during, and after an event.



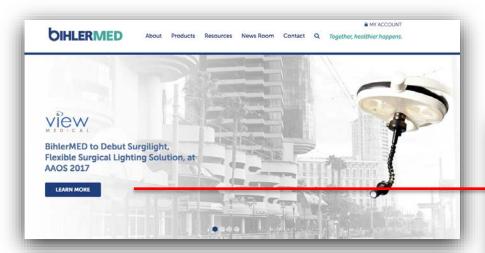
- Leverage the show website directory
- Run a pre-show trade advertising campaign
- Secure the attending media list
- Secure the attendee list if available
- Prepare and deploy a pre-show press release
- Prepare and deploy pre-show emails and hard copy mailers



- Develop a "See Us At . . ." banner on your brand's website
- Craft a landing page to explain key reasons why attendees should visit you at the show; include a simple form to schedule a meeting during the show







Home page banner leading to a page of supporting information, with contact form.





- Consider a paid search program to make the most of top search results
- Deploy social "see us at" messages to corporate social pages as well as personal pages of employees willing to share
- Prepare a press kit to deliver the press room upon arrival, including all ad materials, press, and high quality photos
- Use a temporary "See us at" email signature





YOUR STRATEGY - **DURING THE SHOW**

Strategically position takeaway items and <u>simple</u> handouts in your booth, which also supports your show theme





YOUR STRATEGY - **DURING THE SHOW**

- Schedule evening entertainment opportunities (that align with your brand) for VIP customers and prospects
- Live-Tweet and make social posts daily, with real time reasons to visit (ex: a demo going on)
- Expand your visibility and advertising opportunities in the exhibit hall with signage, show dailies, sponsored areas, etc.



YOUR STRATEGY - **DURING THE SHOW**

- Take advantage of a speaking and panel discussion opportunities
- Share candid photos of customers and VIP visitors who come to your booth
- Capture live candid video of any willing customers
- Use interactive displays
- Provide really good, readily available food and drink; everyone loves that!



YOUR STRATEGY - AFTER THE SHOW

- Debrief with your team, strategize about a full team approach for lead outreach, and share any valuable learnings from the show for post-show materials and social media posts.
- Distribute an e-mail out to all visitors the week following the event.
- Reach out to all leads no later than two weeks following the event.
- Create a "Thank You" e-blast & landing page
 - o Include photos, videos, any other elements captured from the show
 - Use a "social aggregator" to display all of your show posts on a specific page on your website.



Write a post-show blog and always put it out to social channels!

ENHANCING ENGAGEMENT - YOUR THEME "#"

You have your show goals and theme. Now <u>brand</u> them *socially* with your own unique hashtag.

#DeliaLovesSocial



ENHANCING ENGAGEMENT - PARTICIPATION

Increase probability of engagement with your audience around show communications by inviting them to participate in the conversation.

Surveys: Setting up a landing page or building a simple survey with an online tool such as SurveyMonkey or Google Apps.

Contests: Creating a microsite with all contest elements and rules

Querying the Audience on a Topic: A single question out to the audience. Make sure to give them a hashtag to reply with so you can aggregate their responses.

Ask for Feedback: Are you presenting something new? Ask people what they think!



MEASUREMENT & ANALYTICS

DATA: A key component of a successful tradeshow marketing strategy

Reach: How many impressions did your communications garner?

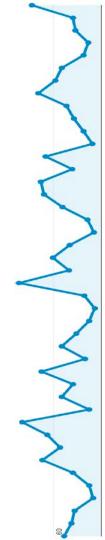
Engagement: How many likes, comments, shares, etc... did you receive?

Acquisition: How many new followers did you acquire?

Conversion: If you gave the audience an actionable item, how many participated?

Activity: How did the communications affect other elements of your online ecosystem? Specifically your website traffic and referral sources.

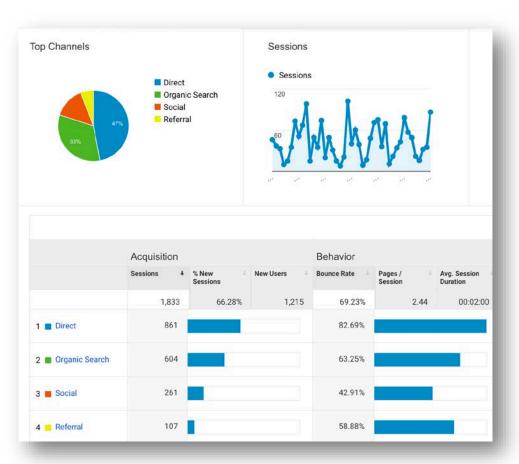




MEASUREMENT & ANALYTICS

Make the most of your analytics

- Set up Referral Links
- Organize your analytics dashboard for optimal viewing
- Create custom dashboards just for the event
- Annotate your analytics timeline with your campaign communications





HOW TO USE THE DATA

- Build a baseline
- Compare to previous campaigns
- Direct your follow-up communications
- Enhance your next program's strategy
- Learn about your audience





#ThankYou





908-534-9044 @deliaassociates www.delianet.com

