# ACCELERATING GROWTH WITH BRAND POWER.



# **Fast Facts**

1964 Whitehouse, NJ 2<sup>nd</sup> Generation 14 Humans. 1 Bichon. B2B Brand Experts. Longest Client @ 30. Top Ten Average 10.8 Years 27 Months. 37 Awards.



The Business Brand Experts

## ACCELERATING GROWTH WITH BRAND POWER.

Understanding Brand (Context)
 Planning for Success (Strategy)
 Marketing-to-Growth (Tactics)



## OUTCOMES

Connect Dots Affirmations New Learning



# 1. UNDERSTANDING BRAND

# Ready.

# Terms. Construction. Why Should I Care?

ACCELERATING GROWTH WITH BRAND POWER.

**1. Understanding Brand: Terms** 

# A BRAND IS... UNIQUE

Unique Entity Unique Offering Unique Audience

UNIQUE: Unlike anything else.

#### Modern Packaging Masterpiece.

# StickPack

Shor packs are your blank canvas for anazing, eye-tatching graphics. They can be decorated from top to bottom with dynamic designs, multi-dimensional officers, who and callers, phatos,

UNLIMITED CREATIVITY

PRECISE Dosing accuracy and strety are important reasons reled why solid pacts are a smart choice for dispersing s photos encytosecurcals or concerts of Comedications encytosecurcals in traceutorals of Comedications

Gateway to Global Packaging Solutions

\$ 800.322.8436

About Contract Packaging Packaging Machinery Technologies Gallery News & Blog Contact

Stick Pack's innovative shape and contemporary design combine with unlimited decorating possibilities to create a true work of packaging art.



C.H.E.R.

Form follows function making Stick Pack a favorite among today's highly mobile consumers. They're an outstanding choice for extending or expanding your product line. And with next-generation advancement in firm technology virtually anything that can be contained in a rigid package can be offered in a Stick Pack.

T.H.E.M., the stick pack authority, has helped put America's leading brands into convenient, portable single serve flexible stick packaging.

READ MORE

....



#### Your gateway to global packaging innovation.

T.H.E.M. (Technical Help in Engineering and Marketing) is best known for commercializing Sanko Stick Packaging in the USA. As The Stick Pack Authority, T.H.E.M. has helped put America's leading beverage brands in this form of single-serve packaging, a perfect complement to bottled water for 'on the go' consumers of all ages. Working in conjunction with Power Packaging, an Exel Company, T.H.E.M. offers a comprehensive array of services for your brand, including initial concept development and full-scale national or global stick pack production.



Aedan Pharmaceuticals of Lansdale, Pennsylvania, had the product: XRP – a rapidly dissolving powder energy formula that is delivered direct-do-mouth, tastes good and, because of its microencapsulated, powder form, provides a steady 'time-released' energy.

They also had NFL superstar Brett Favre as the product spokesperson.



The

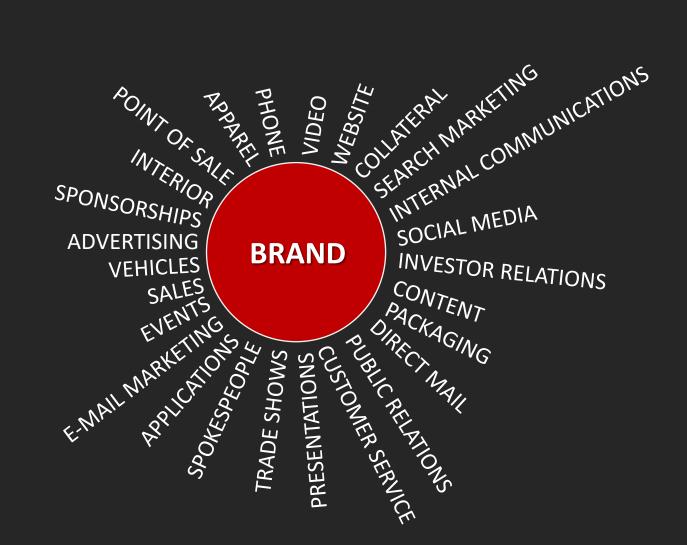
Stick Pack

**Authority** 

**1. Understanding Brand: Terms** 

# BRANDING IS...

Consistent application across all touchpoints.



# PRICEVISE Let's go!"

**Carpooling & Ridesharing Solutions for Somerset County** 







0

on as a New Jersey

ion and registration

nce and technical assistant

The "greenest" ways to get around son

0

Education

Ticket Home emergency Ridesharing and yann

Participation in onsite comm safety and workplace fairs

PRESENTATION TEMPLATE

CORPORATE COLLATERAL

We put you in touch with the "greenest" ways to get around somerset County.

@ RideWise

0 We're RideWise!

deWise Inc. is an independent non-profit organization that edicated to promoting and advocating for transportation choices that are efficient, safe, and sustainable.

Wise engages with large and small employers, local overness engages wan ange and email employers, local government, state agencies, school districts, and ofter on-profils to advocate for travel options that are good for business; good for the environment, and good for mmunities. RideWise achieves this through programming that focuses on pedestrian safety, public transit

For ridesharing solutions in Somerset County, we connect all the dots.

50

BICYCLING

**RideWise** ridewise.org

**RideWise** 

BUS & RAIL COMMUTERS

RIDEWISE NEWS NJDOT Launches New 511NJ.org Travel Info Website

SCHOOLS

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OUTDOOR ADVERTISING

2019 Drive Less

Somerset

We put you in touch with the "greenest" ways to get around Somerset County.

DIGITAL MARKETING

#### **1. Understanding Brand: Terms**

# MARKETING...

Actions brands take to <u>start</u> or <u>strengthen</u> a prosperous relationship.

# SALES...

Actions brand ambassadors take to <u>convert</u> a relationship into a new or repeat <u>client</u>.

MARKETING... SALES... BRAND... BRANDING...

О

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#### **1. Understanding Brand: Terms**

# BRAND DEVELOPMENT...

The purposeful creation of distinct brand positioning, messaging, and style to engage ideal audiences on an <u>emotional</u> and <u>functional</u> level.



## DISCOVER

Internal Discovery External Discovery Competitive Analysis Key Insights

## DIFFERENTIATE

Brand Messaging Graphic Standards + Imagery Engagement Methods Creative Concepts

# BRANDERSHI®

## DEFINE

Brand Personality Brand DNA Brand Value Proposition Brand-Customer Connection

## DEPLOY

Brand Foundation + Engagement New Customer Acquisition Customer Expansion Customer Buying Frequency

# BRANDING WITHOUT BRAND DEVELOPMENT

# 1. UNDERSTANDING BRAND

# Ready.

# Terms.

# **Construction.**

# Why Should I Care?

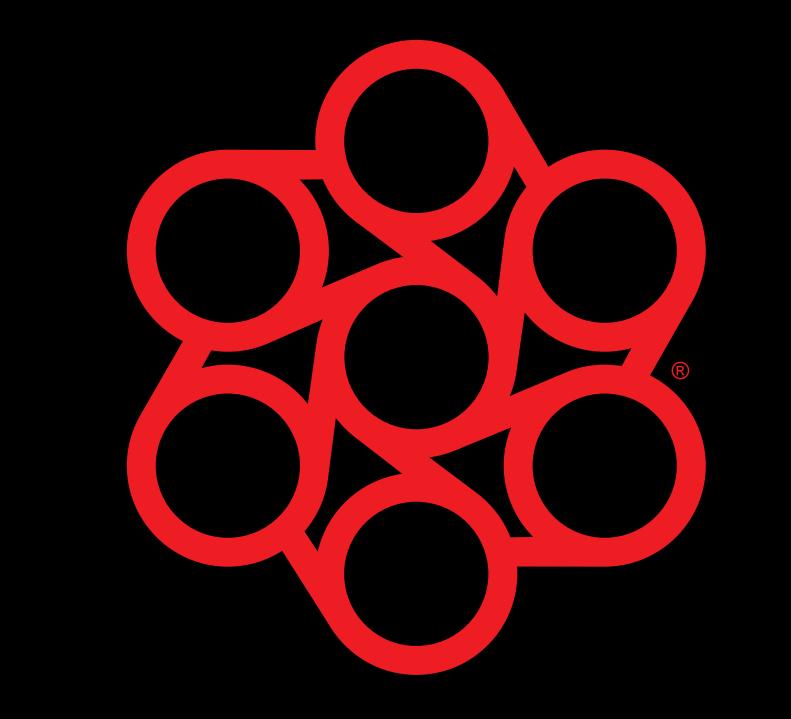
ACCELERATING GROWTH WITH BRAND POWER.

Logo Mark Descriptor Brand Statement Visual Assets Brand Messaging Identity System



# FORTA CORPORATION Concrete Fiber Mfr.

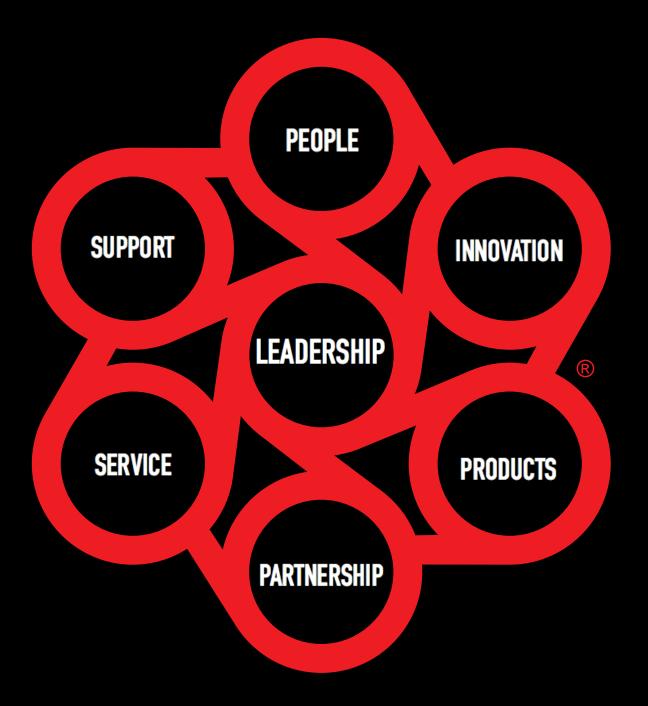








# CIRCLES OF STRENGTH

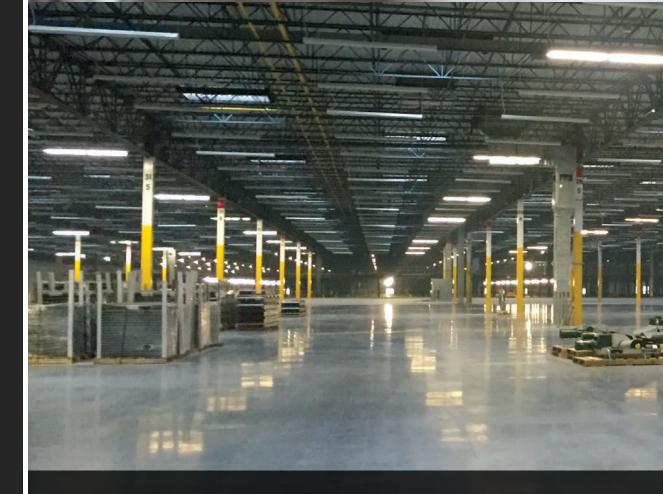








Logo Mark Descriptor Brand Statement Visual Assets Brand Messaging Identity System



It's designed to stand the test of time. Our innovative products do the same.



STRONGER LASTING

Logo Mark Descriptor Brand Statement Visual Assets Brand Messaging Identity System



# Of all the bonds we form, none is more important.



Logo Mark Descriptor Brand Statement Visual Assets Brand Messaging Identity System



# Unfortunately, we weren't around when it was built.



Logo Mark Descriptor Brand Statement Visual Assets Brand Messaging Identity System



#### VISUAL IDENTITY & BRAND STANDARDS GUIDEBOOK



#### FORTA CONCRETE FIBER DIVISION AND PRODUCT REVERSED

The Forta Concrete Fiber Division signatures may be reversed out (appear against dark background). The preferred background for this type of reproduction is black. CONCRETE FIBER STRONGER LASTING

STRONGER LASTING

When reproducing the Forta Concrete Fiber Division signatures using PANTONE match colors, Forta Concrete Fiber Division colors are Pantone 1375, White and 30% Black, When reproducing in a CMYR, R68 or Web color process, consult the Color Process Guide for formula equivalents on page 1.2.

WO-COLOR: PANTONE 1975 + BLACK 30%

(B) REVERSED FORTA CONCRETE FIBER DIVISION CINE-COLOR: BLACK 30%



Logo Mark Descriptor Brand Statement Visual Assets Brand Messaging Identity System



First Last Title Here

T: 800-245-0306 E: info@forta-ferro.com W: forta-ferro.com

FORTA

FORTA

100 Forta Drive Grove City | PA | 16127

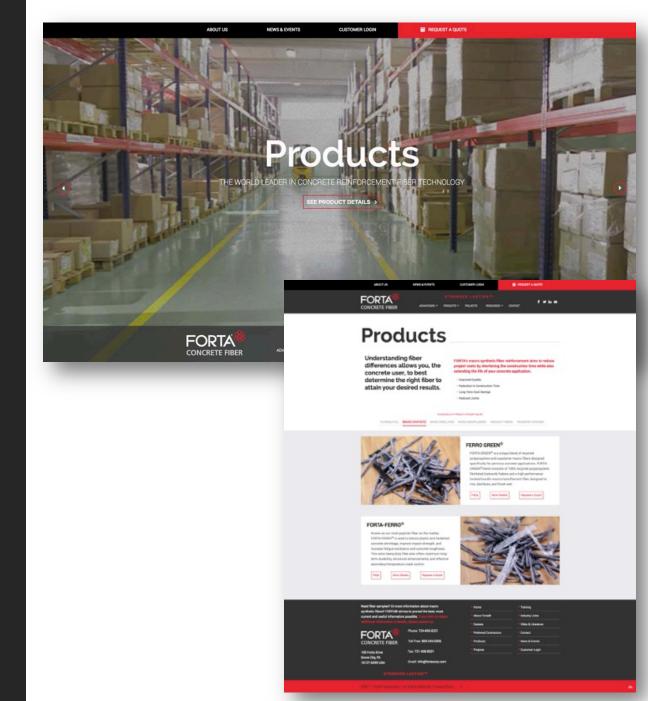












### **1. Understanding Brand:** Construction

Logo Mark Descriptor Brand Statement Visual Assets Brand Messaging Identity System



# Ready.

## 1. UNDERSTANDING BRAND

## Terms. Construction. Why Should I Care?

ACCELERATING GROWTH WITH BRAND POWER.

## Emotion Consistency Distinction

For Brands that Lead with Emotion, buyers are more likely to:

Positive Image of (89%) Trust in (86%) Be Loyal to (83%)

Porter Novelli (Omnicom) Research Study

## Emotion Consistency Distinction

Consistent presentation of a brand has proven to increase overall revenue by 33%.

Lucid Press Research Study

Emotion Consistency Distinction

**B2B** companies with strong brands outperform weak ones by 20%.

McKinsey & Company

### Our own recent primary research study:

**90%** sales & marketing execs indicated brand image of "high importance" to growing sales.

**Delia Associates** 

## 2. PLANNING FOR SUCCESS

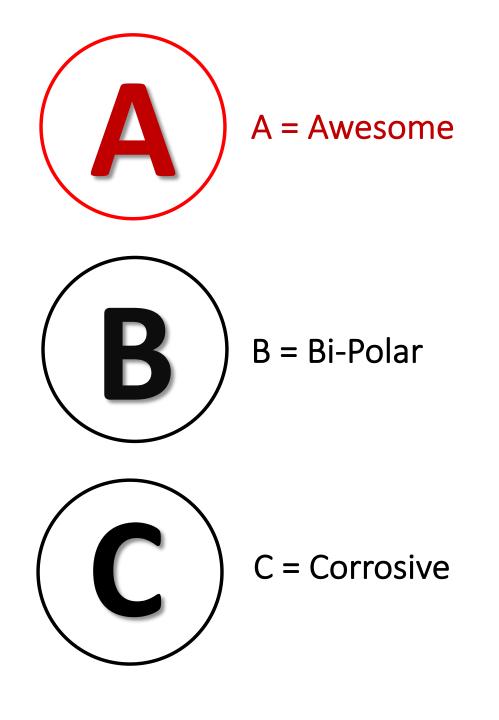
# Aim.

## Discovering

Defining Differentiating

ACCELERATING GROWTH WITH BRAND POWER.

## Our Ideal Client Ourselves Our Competition



## Our Ideal Client Ourselves Our Competition



UTILIZE APPRECIATE IMPROVE REWARD

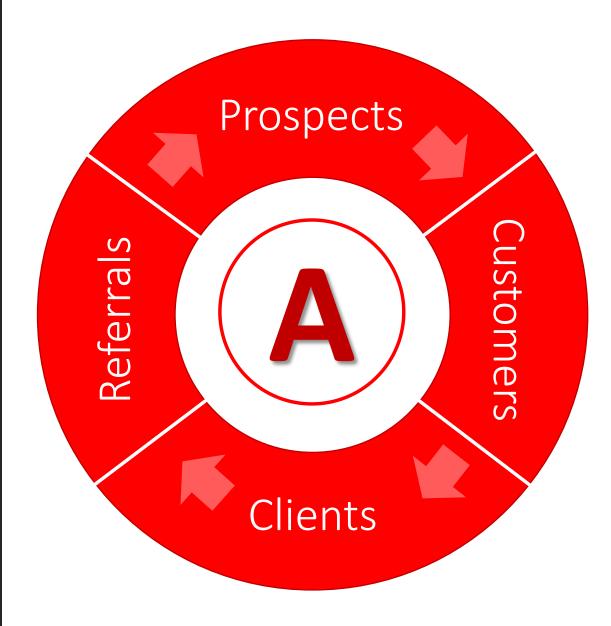
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## Our Ideal Client Ourselves Our Competition



PAINS GOALS **FRUSTRATIONS CHALLENGES** PASSIONS

### Our Ideal Client Ourselves Our Competition

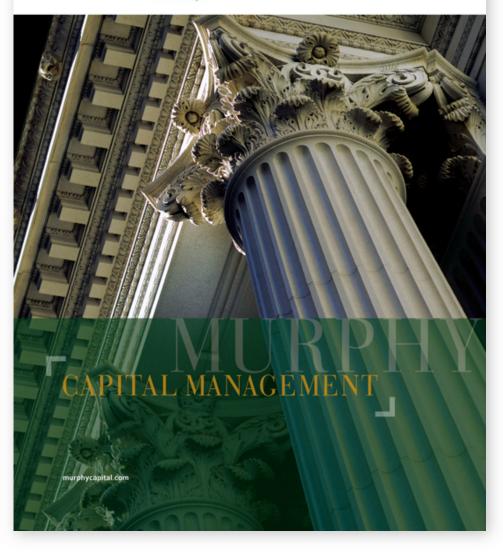




### MURPHY CAPITAL MANAGEMENT, INC. SEC REGISTERED INVESTMENT ADVISER





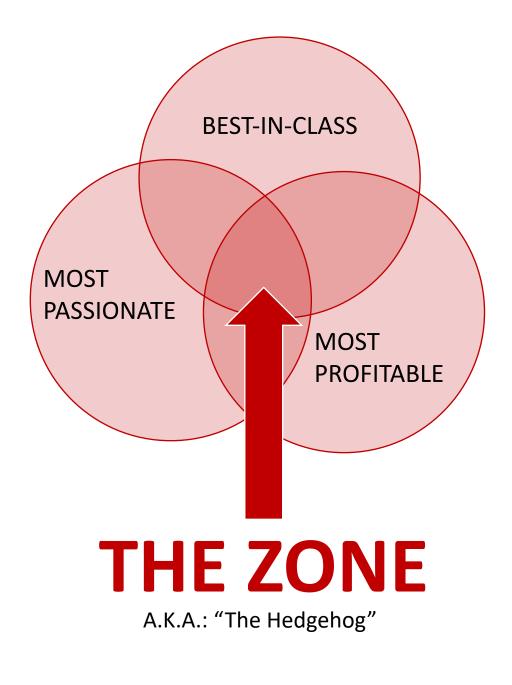


## Our Ideal Client Ourselves Our Competition



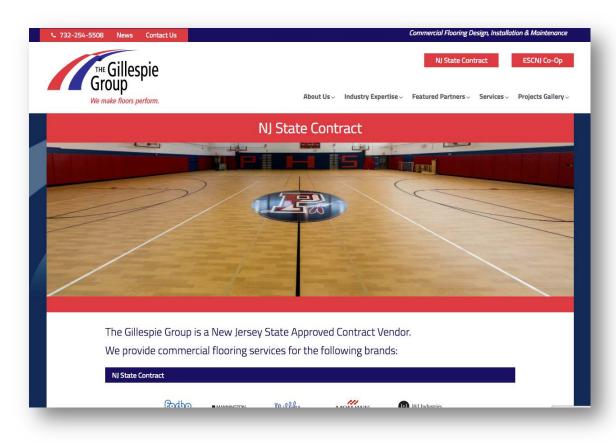
EMPATHIZE ALIGN WITH NEED BE A BEACON

## Our Ideal Client Ourselves Our Competition



## Our Ideal Client Ourselves Our Competition

BEST-IN-CLASS: Large Commercial Flooring Projects MOST PASSIONATE: Complex. Mission-Critical. MOST PROFITABLE: Exact Specs. Tight Timeline.



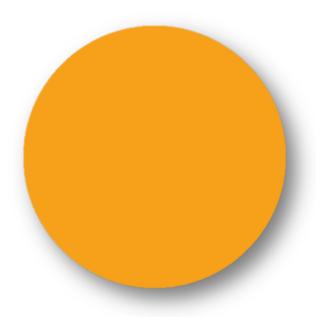
## **THE ZONE**

### Our Ideal Client Ourselves Our Competition

FIRST IMPRESSION? WHAT ARE THEY SAYING? WHAT ARE THEY DOING? WHAT ARE THEY NOT SAYING/DOING?



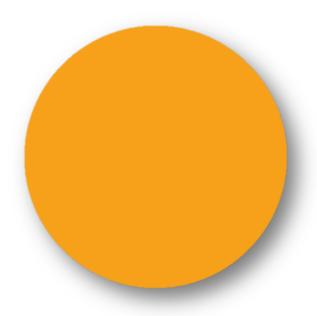




### Pantone #138 Yellow/Orange

- Dramatic exclamation
- Gregarious, positive, happy
- Stimulating, vivid intensity



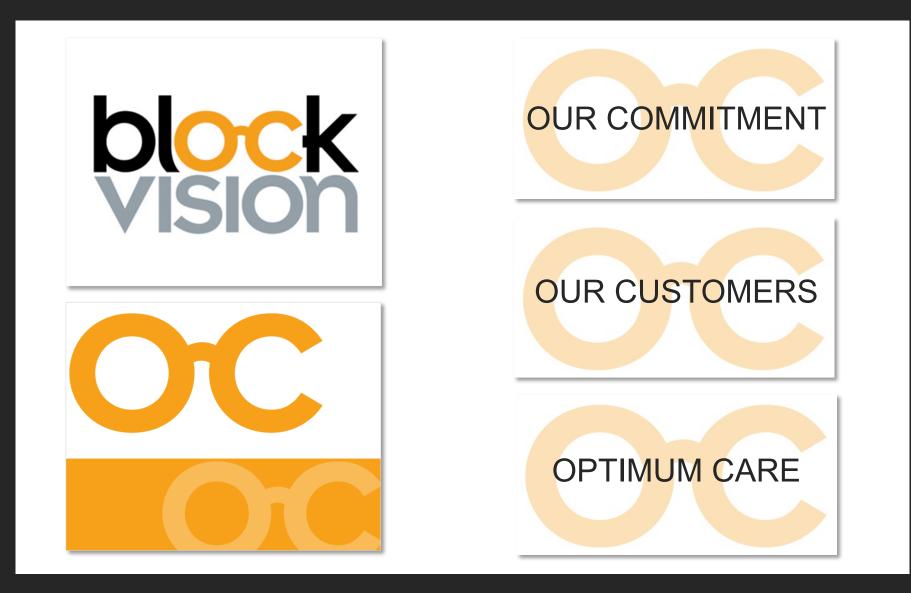


### Pantone #138 Yellow/Orange

- Dramatic exclamation
- Gregarious, positive, happy
- Stimulating, vivid intensity









## 2. PLANNING FOR SUCCESS

# Aim.

## Discovering Defining Differentiating

ACCELERATING GROWTH WITH BRAND POWER.

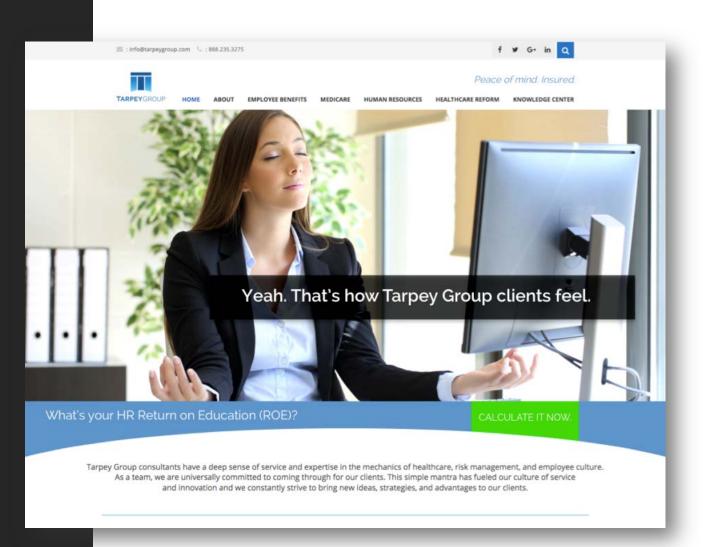
### Target Persona Value Proposition Connecting Idea

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	<b>Julian</b> Buyer persona des	scription text here	
BACKGROUND/ DEMOGRAPHICS Job? Career Path? Family? Lifestyle? • Your text here • Your text here	GOALS/ CHALLER Cost savings? Value What problem does service solve? • Your text here • Your text here	? Quality?	TECHNOLOGY/SOCIAL MEDIA Device preferences? Social media platforms? Communication preferences? • Your text here • Your text here
MARKETING MESSAGING How can you describe your solution to have to impact on your persona? What resonates mo persona? • Your text here • Your text here • Your text here • Your text here		REAL QUOTES Sell your persona of a few words! • Your text here • Your text here • Your text here • Your text here • Your text here	

Your text here
Your text here

Your text here

### Target Persona Value Proposition Connecting Idea



### Target Persona Value Proposition Connecting Idea

### **Fenton** construction co., inc.

#### **Especially for...WHO?**

### <THE BRAND> is...WHAT?

#### that...HOW (UNIQUE RECIPE)?

### Target Persona Value Proposition Connecting Idea

### **Fenton** construction co., inc.

### Especially for...WHO?

Religious congregations, private education, and sports & recreation facilities in NJ, Eastern PA and Southern NY...

### <THE BRAND> is...WHAT?

The commercial construction company...

### that...HOW (UNIQUE RECIPE)?

Provides total construction services with a unique combination of honesty, integrity, value, and superior attention to detail.

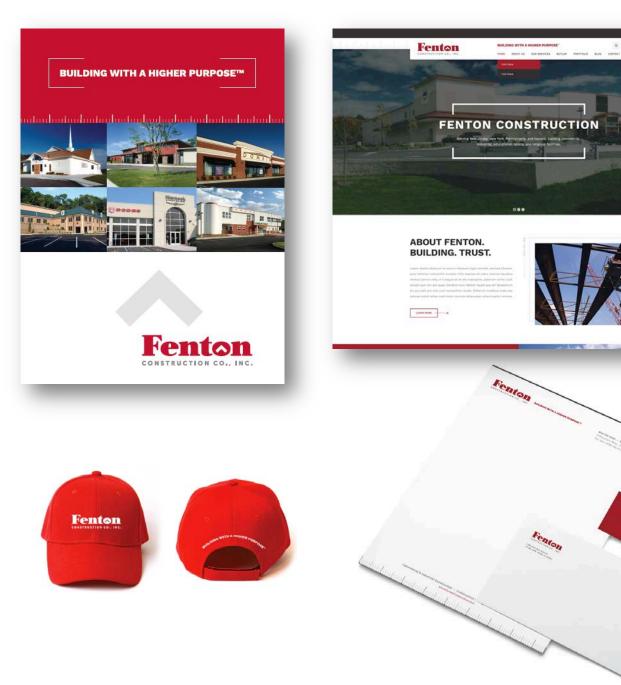


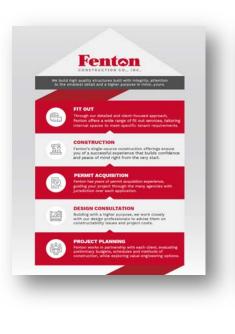
#### **BUILDING WITH A HIGHER PURPOSE™**



We build schools that go beyond client expectations to help realize the dreams of everyone who walks through their doors.

> CONSTRUCTION CO., INC. BUILDING WITH A HIGHER PURPOSE.





375 10.095

for more than 50 years, Fenton F and beyond, with structures that lient expectations. We specially	INCTION CO., INC. Isa provided New Jensy, New Yark, Penneylvania exceed building specifications and surpass e In Jarge-space retail, commercial, industrial, adillites that do rever, any pio can do menn.			
SERVICES				
General Contracting Construction Management Design/Build Project Planning Permit Acquisition Fumish & Evect	Fit Out     Value Engineering     Feasibility Studies     Cansultation & Design     Metal-Oser-Metral Roofing     Menovations, Repairs & Additions			
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TELLUS	Fenton Construction Co., Inc. partners with Tellas, a manufacturer of precast concrete building systems.			
Fention co., Inc. warra Commons Mountain Biot, Suite 10 warran, NJ 07059	BUILDING WITH A HIGHER PURPOSE" 908.755.0500 http://setungsnatructien.com Anatoncuentruction.com			



### Target Persona Value Proposition Connecting Idea



What single thought will best form a strong relationship with the BRAND?

## 1. What are the brand's objectives?

2. What emotion(s) will best enable the relationship?

3. What should the brand relationship be?

BRAND/ **CLIENT** CONNECTION What single thought will best form a strong relationship with the **BRAND**?

5. Who comprise the key connection groups?

6. What are they thinking?

7. How would we like their thinking to evolve?

4. What are the most important brand elements?

8. What "reasons to believe" will assist in this change?

define > MINALEX

## 1. What are the brand's objectives?

## 2. What emotion(s) will best enable the relationship?

Confidence

## 3. What should the brand relationship be?

Understanding and caring partner, collaborator and friend.

## 4. What are the most important brand elements?

We can trust Minalex for the exact products and responsive attention we need.

BRAND/ CLIENT

CONNECTION

## 5. Who comprise the key connection groups?

### 6. What are they thinking?

## 7. How would we like their thinking to evolve?

Minalex will extrude low volume, tight tolerance, small, complex shapes where others will not.

## 8. What "reasons to believe" will assist in this change?



Manufacturing Precision Partnerships.<sup>™</sup>

Because you want more than a part. You want a partner.



Manufacturing Precision Partnerships.™



minalex Manufacturing Precision Partnerships."

#### [Date] [Recipient Name] [Recipient Title] [Company]

[Company Address] Dear [Recipient Name].

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Sincerely, [Sender Signature] [Sender Name] [Sender Title]

minalex Hangkaning Pressure Personales



Manufacturing Precision Partnerships

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Michael Casey Extrusion Applications and Design Phone: 308-534-6046 Fax: 908-534-6788 Web: Minalex.com



Manufacturing Precision Partnerships."

AS 9100 & ISO 9001 C E R T I F I E D

25 Coddington Road | Whitehouse Station | NJ | 08889-0247



CUSTOM SOLUTIONS

> Machining Fabrication No minimum

VALUE-ADDED

Deburring Tumbling CNC Machining

SERVICES

FINISHING

Anodas Inidite Paint Custom INDUSTRIES SERVED

0

Medical

Diphting



**Hanufacturing Precision Portnerships** 

Minalex.com 25 Coddington Road P.O. Box 247









#### MINALEX ALUMINUM EXTRUSIONS HELP PROPEL THE NEXT GENERATION OF SPACE EXPLORATION

(Mheteouse Statiss, N - May 2017) (ank up to the heavens on a clear night, and you will see counciess bunkling stars. What you won't see are the hundreds of satelliters and notices orbiting the globe. Many of these contain misiature aluminum estimated components from Minake, a leading supplier to the senspace industry since the earliest days of space flight.

Since MAGNI hangural Menory and Apola mission, parts made of duminum have always been highly valued by the arrospoce industry because of their ighweight, performance dranastinics, and cost efficiencies. Today, Makalax continues to werk with MAGA throught is subcontraction, providing an amy of catiom miniature administure discussion. Nutaka side work silvedby with some of the entrepreneural companies that are longing the future of commercial space fight and notice propulsion.







#### HOW COMPANIES LIKE MINALEX ARE MAKING SMALLER PARTS WITH BIGGER IMPACT

(Minterboue Statism, N – june 2017) The days of "Bigger is Detter" as an oft repeated bosiness boar phrase are coming to an end. Anose many inductive, the thend is recent years has been all about minitaristication: the manufacturing of ever-smaller mechanical, popular, medical, and electronic products and devices. Table the electronic inductys an another the site of microhops has grown smaller, and as a result everything indiced to it the supply chain has adjusted to accommodate the next, omay it as.

Many-companies are nealing benefits such as efficiency, logistics and material reductions, so the expectation is that invisituritiation mil continue to be a major paradigm shift in advanced manufacturing. Minake Corporation, family-centred and founded more than 50 years age, has been at the forefront by manufacturing high telesance, small erefle occurson advancementations.





#### 2. PLANNING FOR SUCCESS

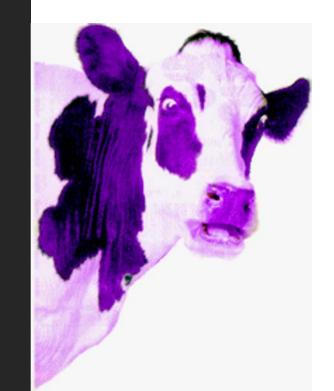
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Discovering Defining Differentiating

ACCELERATING GROWTH WITH BRAND POWER.

2. Planning for Success: Differentiating

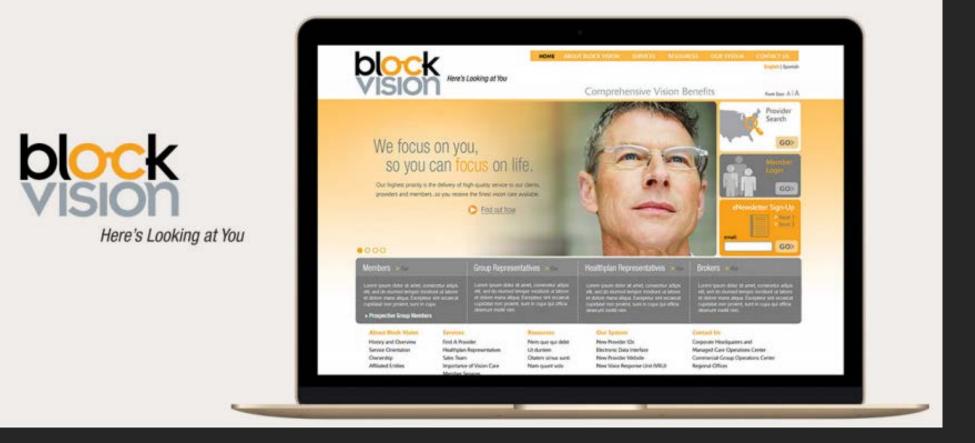
#### REMAK-ABILITY Messaging Visual Assets



#### 2. Planning for Success: Differentiating with Messaging



#### 2. Planning for Success: Differentiating with Messaging



#### 2. Planning for Success: Differentiating with Messaging

**Descriptor:** Comprehensive Vision Benefits.

05

06





**Key Messages:** We focus on you, so you can focus on life. Serving millions of people nationwide. High-quality, cost-effective programs.

**Supporting Messages:** Fast, easy, always-available access to the information you need.

**Supporting Content:** Highly Experienced Reps. Advanced Provider Search. 24/7 Assistance. Member Portal. Multilingual Support. Hearing Impaired.

> **Content Topics:** Meet your Block Vision Account Representative. Introducing Advanced Provider Search. The new Block Vision Member Portal. Vision Benefits. Simplified.

#### 2. Planning for Success: Differentiating with Visual Assets

#### Four Quarters Before



2. Planning for Success: Differentiating with Visual Assets

Four Quarters After



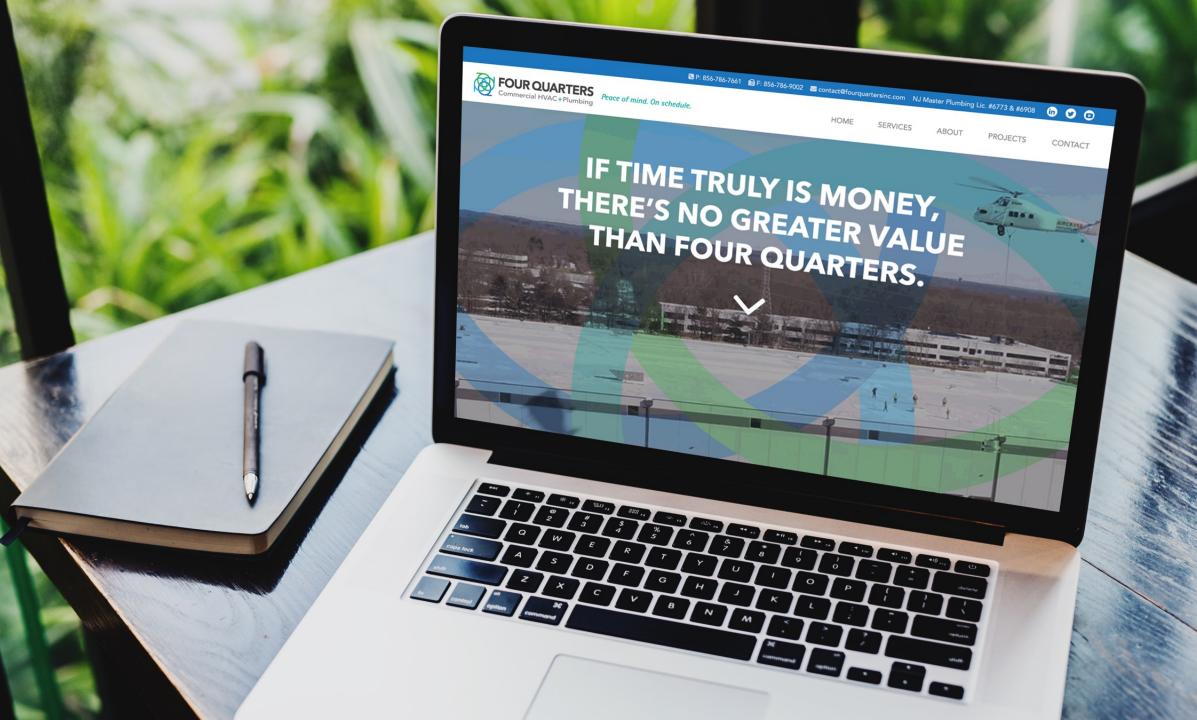
Peace of mind. On schedule.

# THE FOUR QUARTER STONES OF **SATISFACTION**



#### Peace of mind. On schedule.







#### KEY ISSUES

01. ISSUE TITLE HERE Issue details to come issue details to come.

**02. ISSUE TITLE HERE** Issue details to come issue details to come.

03. ISSUE TITLE HERE Issue details to come issue details to come.

04. ISSUE TITLE HERE Issue details to come issue details to come. WORDS & IMAGES: PUT YOUR BRAND IN THE CUSTOMER'S HAND

PREFERENCE

4. Relevance

#### 3. Distinction

2. Understanding



#### 3. MARKETING TO GROWTH

# Fire!

# 3 Ways to GrowThe Value Journey45 Growth Tactics

ACCELERATING GROWTH WITH BRAND POWER.

3. Marketing to Growth: Three Ways To Grow

Get more customers.
 Get them to spend more.
 Increase buy frequency.

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THE REAL

#### 3. Marketing to Growth: The Customer Value Journey





#### AWARE

Prospect discovers your brand exists.

#### ENGAGE

Prospect interacts with your brand.

#### CONVERT

Inquiries, subscribes, attends or demos.

#### EXCITE

Customer gains value from initial transaction.

#### ASCEND Upsell #3

R.

Upsell #2

Upsell #1

Core Offer

AINT

#### ADVOCATE

Client gives testimonial, referral.

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#### 3. Marketing to Growth:



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THE A

Get more customers.
 Get them to spend more.
 Increase buy frequency.

### Get more customers (x20)

- Lead Magnet
- Samples/Trials
- Interaction (Quiz/Survey)
- Assessment/Consult
- Podcast/Webinar
- Live Events/Live Stream
- Blog
- Public Relations
- Content Syndication
- Tradeshows/Conferences

- Social Messaging
- Catalog
- 3D Gift
- Social Advertising
- Paid Search (Display, Text)
- Direct Mail/E-mail
- Trade Advertising
- Review Sites
- Organic SEO
- Social Posts

## Get them to spend more (x13)

- Upsells
- Cross Sells
- Slack Adjusters (Super Upsell)
- Downsells
- Bundles, Kits, Value Buckets
- Line Extensions
- Subscription, Continuity
- Membership, Group, Association

- Consulting, Training
- Customer Appreciation Events
- Done-For-You Service
- Client Exclusives
- Warrantees, Insurance

### Increase buyer frequency (x12)

- E-mail Newsletter
- Automated Email Follow-up
- Exit Offers
- Bounce Back Offers
- Product Includes...
- Retargeting
- Loyalty Program

- Direct Mail
- Outbound Phone Follow-up
- Coupon, Gift Cards
- Newsletter, Magazine (Physical)
- Client Appreciation Offers

# D+E Consulting Solutions

#### THE CHALLENGE:

D+E's branding and marketing efforts did little to communicate their stellar service, expertise and responsiveness to their clients and prospects. BRAND REPOSITIONING

#### PREVIOUS LOGO

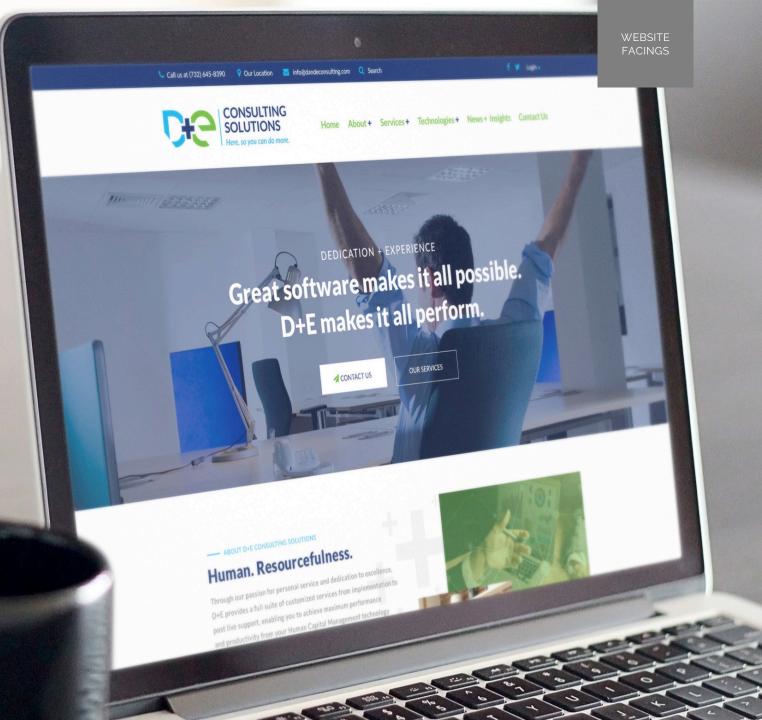
#### NEW LOGO & BRAND LINE











CONTACT US CONSULTING DEDUCATION + EXPERIENCE Great software makes it all possible. D+E makes it all perform. CONTACT US CONTACT US CONTACT US

#### Human. Resourcefulness.

Through our passion for personal service and dedication to excellence, D+E provides a full suite of customized services from implementation to post live support, enabling you to achieve

#### EMAIL & MARKETING FLYER

• •

#### VIEW ONLINE O

#### 6 9



Here, so you can do more.

#### **D+E** announces major additions to solution services.

Discover how we help you reduce complexity and work smarter.

LEARN HOW

Here, so you can do more. **D+E** announces major additions to

solution services.

VIEW ONLINE O

Discover how we help you reduce complexity and work smarter.

#### We've expanded our on-site training workshops.

Through our passion for personal service and dedication to excellence, D+E provides a full suite of customized services from implementation to post live support, enabling you to achieve maximum performance and productivity from your Human Capital Management technology platform.

> UltiPro CERIDIAN





One Tower Center Blvd, Suite 2202, East Brunswick, NJ 08816

1 732 645 830

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DEDICATION + EXPERIENCE oftware is a great start. it the rest of the way. Nerful software is a Breat start. +E takes it the work of the way. PTO CEPHIDIAN verful software is a Breat steway. HE takes it the rest of the way. Into Productivity Turning Possibilities into Productivity of the D+E Consulting Solutions Services At A Gance 04 Managed Service

03 Go Live

TRADESHOW BACKWALL





### Over **500 quality leads** following the brand debut at a major industry event.



#### **SUMMING IT UP**

Ready.

Terms Construction Reasons Why?

Aim. Discovering Defining Differentiating

Fire!

Three Ways to Grow Customer Value Journey 45 Growth Tactics

ACCELERATING GROWTH WITH BRAND POWER.

# **70U Stop trying**

ALBERT EINSTEIN

# THANK YOU!

If you'd like to learn how to accelerate growth using your brand power, contact Ed Delia at: **908.534.9044** or **edelia@delianet.com** 

